

# OED Directory

Effective June 29, 2017



## OUTDOOR EQUIPMENT DISTRIBUTORS, INC.

2721 Discovery Drive

Raleigh, NC 27616

Phone: 919.876.6937 / 800.827.7870

Fax: 919.850.9163 / 800.977.9163

### Sales

- Sales and product training
- Product demonstrations
- End user schools
- Merchandising

#### **Jim Fenner**

Sales Manager

919.876.6937 ext. 260

jfenner@oedinc.com

#### **Brad Cassidy**

Territory Manager

bcassidy@oedinc.com

#### **Brown Patterson**

Territory Manager

bpatterson@oedinc.com

#### **Carlton McGee**

Territory Manager

cmcgee@oedinc.com

#### **Jim Hoban**

Territory Manager

jhoban@oedinc.com

#### **Jon Stewart**

Territory Manager

jstewart@oedinc.com

#### **Mike Murphy**

Territory Manager

mmurphy@oedinc.com

### Customer Service

- Place an order
- Sign up for Dealer Zone site
- Assist with order discrepancies
- Return Merchandise Authorizations
- Check pricing / availability

#### **Shelby Waggoner**

Customer Service Manager

919.876.6937 ext. 140

swaggoner@oedinc.com

#### **Deborah Fish**

Customer Service Rep.

919.876.6937 ext. 200

dfish@oedinc.com

### Technical Service

- Technical service assistance
- Warranty claims
- Service training schools

#### **Gregg Mangum**

Asst. Service Manager

919.876.6937 ext. 340

gmangum@oedinc.com

#### **Dustin Sutton**

Tech. Service Associate

919.876.6937 ext. 342

dsutton@oedinc.com

### Marketing/Advertising

- Co-op advertising
- Ad planners / artwork
- Dealer programs
- Sales promotions
- Bid assistance programs
- Fleet programs
- National account programs
- State contracts

#### **Lori White**

Advertising Manager

919.876.6937 ext. 290

lwhite@oedinc.com

### Credit/Accounting

- Payments
- Account balances
- Credit applications
- Credit references
- Copies of statements
- Copies of invoices
- Dealer address changes
- Phone or fax number changes

#### **Thalia Tucker**

Credit Manager

919.876.6937 ext. 252

ttucker@oedinc.com

#### **Bob Mitchell**

Controller

919.876.6937 ext. 230

bmitchell@oedinc.com

#### **Renee Mills**

Accounts Payable

919.876.6937 ext. 170

rmills@oedinc.com

### Inventory Control

- Equipment purchasing
- Parts purchasing
- Parts pricing

#### **Paul Gillis**

Inventory Manager

919.876.6937 ext. 280

pgillis@oedinc.com

#### **David Langenberg**

Parts Manager

919.876.6937 ext. 130

dlangenberg@oedinc.com

### Shipping

- Shipping of parts and equipment
- Damaged shipments
- Freight, UPS & FedEx claims

#### **Chris Lynn**

Warehouse Manager

919.876.6937 ext. 301

clynn@oedinc.com

#### **Dy'Shaun Allen**

Warehouse Associate

#### **Grayson Caudle**

Warehouse Associate

#### **Juan Santana**

Warehouse Associate

#### **Malcolm Lewis**

Warehouse Associate