

OED Directory

Effective December 5, 2017



OUTDOOR EQUIPMENT DISTRIBUTORS, INC.

2721 Discovery Drive

Raleigh, NC 27616

Phone: 919.876.6937 / 800.827.7870

Fax: 919.850.9163 / 800.977.9163

Sales

- Sales and product training
- Product demonstrations
- End user schools
- Merchandising

Jim Fenner

Sales Manager

919.876.6937 ext. 8260
jfenner@oedinc.com

Brad Cassidy

Territory Manager

bcassidy@oedinc.com

Brown Patterson

Territory Manager

bpatterson@oedinc.com

Carlton McGee

Territory Manager

cmcgee@oedinc.com

Jim Hoban

Territory Manager

jhoban@oedinc.com

Jon Stewart

Territory Manager

jstewart@oedinc.com

Mike Murphy

Territory Manager

mmurphy@oedinc.com

Customer Service

- Place an order
- Sign up for Dealer Zone site
- Assist with order discrepancies
- Return Merchandise Authorizations (RMAs)
- Check pricing / availability

Shelby Waggoner

Customer Service Manager

919.876.6937 ext. 8140
swaggoner@oedinc.com

Deborah Fish

Customer Service Rep.

919.876.6937 ext. 8200
dfish@oedinc.com

Technical Service

- Technical service assistance
- Warranty claims
- Service training schools

Gregg Mangum

Asst. Service Manager

919.876.6937 ext. 8340
gmangum@oedinc.com

Dustin Sutton

Tech. Service Associate

919.876.6937 ext. 8342
dsutton@oedinc.com

Marketing/Advertising

- Co-op advertising
- Ad planners / artwork
- Dealer programs
- Sales promotions
- Bid assistance programs
- Fleet programs
- National account programs
- State contracts

Lori White

Advertising Manager

919.876.6937 ext. 8290
lwhite@oedinc.com

Credit/Accounting

- Payments
- Account balances
- Credit applications
- Credit references
- Copies of statements
- Copies of invoices
- Dealer address changes
- Phone or fax number changes

Open Position

Credit Manager

919.876.6937 ext. 8252

Bob Mitchell

Controller

919.876.6937 ext. 8230
bmitchell@oedinc.com

Renee Mills

Accounts Payable

919.876.6937 ext. 8170
rmills@oedinc.com

Inventory Control

- Equipment purchasing
- Parts purchasing
- Parts pricing

Paul Gillis

Inventory Manager

919.876.6937 ext. 8280
pgillis@oedinc.com

David Langenberg

Parts Manager

919.876.6937 ext. 8201
dlangenberg@oedinc.com

Shipping

- Shipping of parts and equipment
- Damaged shipments
- Freight, UPS & FedEx claims

Chris Lynn

Warehouse Manager

919.876.6937 ext. 8130
clynn@oedinc.com

Juan Santana

Warehouse Associate

Malcolm Lewis

Warehouse Associate

Mark Bowens

Warehouse Associate

Open Position

Warehouse Associate